

# Payment Card Industry Data Security Standard

## **Attestation of Compliance for Report** on Compliance – Service Providers

Version 4.0

Revision 2

Publication Date: August 2023



## PCI DSS v4.0 Attestation of Compliance for Report on Compliance – Service Providers

**Entity Name: AlumnIQ** 

Assessment End Date: 2024-06-30

Date of Report as noted in the Report on Compliance: 2024-07-01



### **Section 1: Assessment Information**

### Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures ("*Assessment"). Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

Part 1. Contact Information	
Part 1a. Assessed Entity (ROC Section 1.1)	
Company name:	AlumnIQ
DBA (doing business as):	
Company mailing address:	10 Verbena Ct., Cheshire, CT 06410
Company main website:	https://www.alumniq.com/
Company contact name:	Steve Rittler
Company contact title:	Founder/CEO
Contact phone number:	6108101550x1
Contact e-mail address:	steve@alumniq.com
Part 1b. Assessor (ROC Section 1.1)	
Provide the following information for all assessor type, enter Not Applicable.	assessors involved in the Assessment. If there was no assessor for a given
PCI SSC Internal Security Assessor(s)	
ISA name(s):	
Qualified Security Assessor	
Company name:	
Company mailing address:	
Company website:	
Lead Assessor name:	
Assessor phone number:	
Assessor e-mail address:	
Assessor certificate number:	



Part 2. Executive Summary					
Part 2a. Scope Verification					
Services that were <u>INCLUDED</u> in the	scope of the Assessment (select all	that apply):			
Name of service(s) assessed:	AlumnIQ Signature Events Service				
Type of service(s) assessed:					
Hosting Provider:  Applications / software  Hardware  Infrastructure / Network  Physical space (co-location)  Storage  Web-hosting services  Security services  3-D Secure Hosting Provider  Multi-Tenant Service Provider  Other Hosting (specify):	Managed Services:  Systems security services  IT support Physical security Terminal Management System Other services (specify):	Payment Processing:  ☐ POI / card present  ☑ Internet / e-commerce ☐ MOTO / Call Center ☐ ATM ☐ Other processing (specify):			
Account Management	☐ Fraud and Chargeback	☐ Payment Gateway/Switch			
☐ Back-Office Services	☐ Issuer Processing	☐ Prepaid Services			
☐ Billing Management	☐ Loyalty Programs	Records Management			
☐ Clearing and Settlement	☐ Merchant Services	☐ Tax/Government Payments			
☐ Network Provider					
Others (specify):					
<b>Note:</b> These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted.					



#### Part 2. Executive Summary (continued) Part 2a. Scope Verification (continued) Services that are provided by the service provider but were NOT INCLUDED in the scope of the Assessment (select all that apply): Name of service(s) not assessed: Type of service(s) not assessed: **Hosting Provider: Managed Services: Payment Processing:** ☐ Applications / software ☐ Systems security services ☐ POI / card present ☐ Hardware ☐ IT support ☐ Internet / e-commerce ☐ Infrastructure / Network ☐ Physical security ☐ Physical space (co-location) ☐ Terminal Management System $\square$ ATM ☐ Storage Other services (specify): ☐ Other processing (specify): ☐ Security services ☐ 3-D Secure Hosting Provider ☐ Other Hosting (specify): ☐ Account Management ☐ Fraud and Chargeback ☐ Payment Gateway/Switch ☐ Back-Office Services ☐ Issuer Processing ☐ Prepaid Services ☐ Billing Management ☐ Loyalty Programs ☐ Records Management ☐ Clearing and Settlement ☐ Merchant Services ☐ Tax/Government Payments □ Network Provider Others (specify): Provide a brief explanation why any checked services were not included in the Assessment: Part 2b. Description of Role with Payment Cards (ROC Section 2.1) Describe how the business stores, processes, and/or Depending on the client, payment information is captured by Spreedly, Braintree, or Blackbaud, vaulted transmits account data. in their PCI compliant vault, and then routed for payment processing to the appropriate gateway. The limit of our surface area for compliance is the secure injection of the Spreedly/Braintree/Blackbaud scripts to initiate the card informaion capture - the software and underlying services that paint this page is the complete extent of our CDE. At no time does AlumnIQ have the capacity to see cardholder data, and you'll see many requirements marked Not Applicable as a result.



	It is our understanding that if we were not a service provider, the SAQ-A would entirely cover the scope of our application's services.
Describe how the business is otherwise involved in or has the ability to impact the security of its customers' account data.	Proper customer education about the role of their staff in proper payment handling, including strong recommendations to send links to their constituents to enter payment information when and as needed so they are never exposed to any CHD even inadvertently.
Describe system components that could impact the security of account data.	The web/application server is the resource that demands the most careful protection as the code in that environment is what drives the insertion of the payment modal (contents and target entirely attached to Spreedly/Braintree/Blackbaud). The backing database server cluster is secondary. All of this sits behind a load balancer and web application firewall, providing the only public traffic channel to the web server. The database is not publicly exposed at all.



### Part 2. Executive Summary (continued)

### Part 2c. Description of Payment Card Environment

Provide a high-level description of the environment covered by this Assessment.

ALB > WAF > Web Server > Application Server > Database.

For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable.
- System components that could impact the security of account data.

Indicate whether the environment includes segmentation to reduce	the scope of the	☐ No
Assessment.		
(Refer to the "Segmentation" section of PCI DSS for guidance on s	segmentation)	

### Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.

Facility Type	Total Number of Locations (How many locations of this type are in scope)	Location(s) of Facility (city, country)
Example: Data centers	3	Boston, MA, USA
AWS Data Center (US-EAST-1)	1	Virginia, USA



### Part 2. Executive Summary (continued)

### Part 2e. PCI SSC Validated Products and Solutions (ROC Section 3.3)

Does the entity use any item identified on any PCI SSC Lists of Validated Products and Solutions*?	
☐ Yes ⊠ No	

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

Name of PCI SSC- validated Product or Solution	Version of Product or Solution	PCI SSC Standard to which Product or Solution Was Validated	PCI SSC Listing Reference Number	Expiry Date of Listing
				YYYY-MM-DD

For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components appearing on the PCI SSC website (www.pcisecuritystandards.org)—for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Payment Applications (PADSS), Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, and Contactless Payments on COTS (CPoC) solutions.



### Part 2f. Third-Party Service Providers (ROC Section 4.4)

For the services being validated,	does the entity have	relationships with one	e or more third-party	service providers
that:				

that:	inity have rotationape that one of more time part	y corried providere		
Store, process, or transmit account data of gateways, payment processors, payment	⊠ Yes □ No			
Manage system components included in network security control services, anti-ma management (SIEM), contact and call cer SaaS, and FaaS cloud providers)	⊠ Yes □ No			
Could impact the security of the entity's C remote access, and/or bespoke software	DE (for example, vendors providing support via developers).	⊠ Yes □ No		
If Yes:				
Name of Service Provider:	Description of Services Provided:			
AWS	Hosting, perimeter network security, internal network security, systems management, logging https://aws.amazon.com/compliance/pci-dss-level-1-faqs/			
Spreedly	Payment information capture, vaulting, routing https://www.spreedly.com/pci			
Blackbaud	Payment information capture, vaulting, routing https://www.blackbaud.com/security/pci-compliance			
Braintree	Payment information capture, vaulting, routing https://www.braintreepayments.com/features/data-security			
Tailscale	VPN services			
Google	SSO for administrative access, IAM			
Github Code repository				

Note: Requirement 12.8 applies to all entities in this list.



### Part 2. Executive Summary (continued)

### Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

**Note:** One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed: AlumnIQ Signature Events Service

PCI DSS Requirement	Requirement Finding  More than one response may be selected for a given requirement. Indicate all responses that apply.				Select If Below Method(s) Was Used	
Roquiromoni	In Place	Not Applicable	Not Tested	Not in Place	Customized Approach	Compensating Controls
Requirement 1:	$\boxtimes$	$\boxtimes$				
Requirement 2:	$\boxtimes$	$\boxtimes$				
Requirement 3:		$\boxtimes$				
Requirement 4:		$\boxtimes$				
Requirement 5:	$\boxtimes$					
Requirement 6:	$\boxtimes$					
Requirement 7:	$\boxtimes$					
Requirement 8:	$\boxtimes$	$\boxtimes$				
Requirement 9:						
Requirement 10:	$\boxtimes$					
Requirement 11:	$\boxtimes$					
Requirement 12:	$\boxtimes$					
Appendix A1:						
Appendix A2:						
Justification for	Approach	!	•	!	•	



	1.3 - we do not have a CDE	
	1.4.4 - we do not have any components that store cardholder data	
	1.5.1 - we do not have any components that transm or store cardholder data	
	2.3.1 - no wireless network	
	2.3.2 - no wireless network	
	3.2.1 - we do not have cardholder data to store	
	3 - we do not have cardholder data	
	4.2.1.2 - no wireless networks	
	4.2.2 - no messaging services	
	5.3.3 - no removable media in scope	
For any Not Applicable responses, identify which sub-	7.2.6 - we do not have cardholder data	
requirements were not applicable and the reason.	8.2.3 - we have no such accounts	
	8.2.7 - we have no such accounts	
	8.3.10 - we do not have cardholder data	
	8.3.11 - we do not use this	
	9 - we do not have access to cardholder data, so th entire section is moot	
	10.2.1 - no access to cardholder data because we denot have cardholder data	
	11.2.1 - we do not have a wireless network (nor a physical location where one could be maliciously activated)	
	11.2.2 - we do not have a wireless network (nor a physical location where one could be maliciously activated)	
For any Not Tested responses, identify which sub- requirements were not tested and the reason.		



### Section 2 Report on Compliance

### (ROC Sections 1.2 and 1.3.2)

			I
Date Assessment began:	2024-06-09		
Note: This is the first date that evidence was g	athered, or observat	ions were made.	
Date Assessment ended:			2024-06-30
Note: This is the last date that evidence was g	athered, or observat	ions were made.	
Were any requirements in the ROC unable to b	pe met due to a legal	constraint?	☐ Yes ⊠ No
Were any testing activities performed remotely	?		
If yes, for each testing activity below, indicate were performed:		ssment activities	
Examine documentation	⊠ Yes	□No	
Interview personnel	⊠ Yes	□No	
Examine/observe live data	⊠ Yes	□No	
Observe process being performed	☐ No		
Observe physical environment			
Interactive testing			
Other:	☐ Yes	□No	



### **Section 3 Validation and Attestation Details**

### Part 3. PCI DSS Validation (ROC Section 1.7)

		in the ROC dated (Date of Report as noted in the ROC 2024-07-01). PCI DSS assessment was completed:					
☐ Partial Assessment – One or more requirements have not been assessed and were therefore marked as Not Tested in the ROC. Any requirement not assessed is noted as Not Tested in Part 2g above.							
Based on the results documented in the ROC noted above, each signatory identified in any of Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (select one):							
	<b>Compliant:</b> All sections of the PCI DSS ROC are complete, and all assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall <b>COMPLIANT</b> rating; thereby AlumnIQ has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above.						
	<b>Non-Compliant:</b> Not all sections of the PCI DSS ROC are complete, or one or more requirements are marked as Not in Place, resulting in an overall <b>NON-COMPLIANT</b> rating; thereby (Service Provider Company Name) has not demonstrated compliance with PCI DSS requirements.						
	Target Date for Compliance: YYYY-MM-DD						
	An entity submitting this form with a Non-Compliant status may be required to complete the Action Plan in Part 4 of this document. Confirm with the entity to which this AOC will be submitted before completing Part 4.						
	Compliant but with Legal exception: One or more assessed requirements in the ROC are marked as Not in Place due to a legal restriction that prevents the requirement from being met and all other assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall COMPLIANT BUT WITH LEGAL EXCEPTION rating; thereby (Service Provider Company Name) has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above or as Not in Place due to a legal restriction.						
	This option requires additional review from the entity to which this AOC will be submitted.						
	If selected, complete the following:						
	Affected Requirement	Details of how legal constraint prevents requirement from being met					



### Part 3. PCI DSS Validation (continued) Part 3a. Service Provider Acknowledgement Signatory(s) confirms: (Select all that apply) The ROC was completed according to PCI DSS, Version 4.0 and was completed according to the instructions therein. $\boxtimes$ All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects. $\boxtimes$ PCI DSS controls will be maintained at all times, as applicable to the entity's environment. Part 3b. Service Provider Attestation Signature of Service Provider Executive Officer ↑ Date: 2024-07-01 Service Provider Executive Officer Name: Stephen C. Rittler Title: Founder/CEO Part 3c. Qualified Security Assessor (QSA) Acknowledgement If a QSA was involved or assisted with this QSA performed testing procedures. Assessment, indicate the role performed: ☐ QSA provided other assistance. If selected, describe all role(s) performed: Signature of Lead QSA 1 Date: YYYY-MM-DD Lead QSA Name: Signature of Duly Authorized Officer of QSA Company 1 Date: YYYY-MM-DD **Duly Authorized Officer Name:** QSA Company: Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement If an ISA(s) was involved or assisted with this ☐ ISA(s) performed testing procedures. Assessment, indicate the role performed: ☐ ISA(s) provided other assistance. If selected, describe all role(s) performed:



### Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	Description of Requirement	Compliant to PCI DSS Requirements (Select One)		Remediation Date and Actions (If "NO" selected for any
		YES	NO	Requirement)
1	Install and maintain network security controls			
2	Apply secure configurations to all system components			
3	Protect stored account data			
4	Protect cardholder data with strong cryptography during transmission over open, public networks			
5	Protect all systems and networks from malicious software			
6	Develop and maintain secure systems and software			
7	Restrict access to system components and cardholder data by business need to know			
8	Identify users and authenticate access to system components			
9	Restrict physical access to cardholder data			
10	Log and monitor all access to system components and cardholder data			
11	Test security systems and networks regularly			
12	Support information security with organizational policies and programs			
Appendix A1	Additional PCI DSS Requirements for Multi- Tenant Service Providers			
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card- Present POS POI Terminal Connections			











